

# PRIVACY POLICY



This Privacy Policy explains how Powys Pods collects, stores and uses your personal data when you browse and use Powys Pods website, or make a booking via the website or any of our booking channels. By continuing to browse our website Powys Pods you consent to our placing cookies on your computer unless you have chosen to disable them via your browser. Powys Pods website ensures that all personal data handled and stored by us is done so in strict compliance with the General Data Protection Regulation (GDPR).

## **EXTERNAL LINKS**

The Powys Pods website contains links to other websites. Powys Pods is not responsible for the privacy practices or the content of such websites and will not be held liable for any losses or damages that occur from using such links.

## **USE OF YOUR INFORMATION**

Powys Pods will never share any contact information with a third party, unless required to do so by law.

Once you have placed your booking Powys Pods stores the following information

- Your name

- Your email address

- Details about your stay and any specific notes or requests

Powys Pods does not have access to or store any card payment details. If you pay by card over the phone, your card details will be entered directly into our online system and will not be written down anywhere else.

Your email address will be used to contact you if there are any queries about your stay, and to email you your pre-arrival information. We may contact you once after your stay for feedback about your stay, but do not operate a regular mailing list (please follow us on social media).

Your booking details will be stored in a cloud-based spreadsheet. All devices with access to the spreadsheet will be password protected. Data kept for longer than 3 years will be anonymised and kept only for internal analysis purposes (unless there was an incident during your stay, in which case we may be required to keep your details for longer).

When you make a booking through one of our channels, all of the details that you enter are emailed to us. These booking details and any email communications will be stored in our email system for up to 5 years. All devices with access to our email program will be password protected.

## **WHAT SECURITY MEASURES DO WE HAVE IN PLACE TO PROTECT ANY INFORMATION?**

Our security procedures for storing and disclosing customer details conform with the Data Protection Act 1998 and the General Data Protection Regulation (GDPR) which applied from the 25th of May 2018. We are not responsible for the privacy practises of our booking channels or websites where Powys Pods is listed. We therefore recommend you read the privacy statements and policies for each site to which you are asked to submit personal information.

## **COOKIE POLICY**

The Powys Pods website may place and access certain Cookies on your computer. Powys Pods uses Cookies to improve your experience of using the Website and to improve our range of services. Powys Pods has taken steps to ensure that your privacy is protected and respected at all times.

All Cookies used by The Powys Pods website are used in accordance with current UK and EU Cookie Law.

Before the Powys Pods website places Cookies on your computer, you will be presented with a pop-up requesting your consent to set those Cookies. By giving your consent to the placing of Cookies, you are enabling Powys Pods to provide a better experience and service to you. You may, if you wish, deny consent to the placing of Cookies; however certain features of the Website may not function fully or as intended.

This Website may place the following Cookies:

Type of Cookie	Purpose
Strictly necessary cookies	These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website, use a shopping cart or make use of e-billing services.
Analytical/performance cookies	They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

You can choose to enable or disable Cookies in your internet browser. By default, most internet browsers accept Cookies but this can be changed. For further details, please consult the help menu in your internet browser.

You can choose to delete Cookies at any time; however you may lose any information that enables you to access the Website more quickly and efficiently including, but not limited to, personalisation settings.

It is recommended that you ensure that your internet browser is up-to-date and that you consult the help and guidance provided by the developer of your internet browser if you are unsure about adjusting your privacy settings.

## **CONTACTING**

If you have any questions about this privacy statement, the practices of this site, the data we hold on you, or your dealings with Powys Pods, please do not hesitate to contact us by email [info@powyspods.co.uk](mailto:info@powyspods.co.uk) or by phone 01497851666.

By accessing, browsing and using the website Powys Pods you confirm that you have read, understood and agree to this Privacy Policy. If you do not agree with any part of this Privacy Policy, you must not use the website or make a booking with Powys Pods.

## **PRIVACY POLICY CHANGES**

Please note that Powys Pods reserve the right to change this policy at any time in the future, with or without notice. Should we decide the change any of our privacy policy, we will post notification of the changes on this page.